

London Mediators' Day 2015

Workshops



1. **Restorative Services for Victims (Session 1 – morning)**

The current emphasis for restorative practice is on victim-initiated restorative justice. In this interactive workshop we will look at how this can be achieved.

How can we better reach victims? What should victim-initiated practice look like? Which services should be involved and what RJ training is needed?

Fiona Turner

Fiona trained as a volunteer community mediator with Lewisham Action Mediation Project in 2000. She established CALM's Restorative Service in 2005 and acts as Restorative Justice Co-ordinator. She is a restorative practitioner, trainer and assessor.

2. **Restorative Justice (Session 2 – afternoon)**

This interactive workshop will increase your awareness of restorative justice in action. It will examine:

- Restorative justice - How it works
- Differences between restorative justice and community mediation
- Restorative justice – Compatibility with the concept of punishment
- Benefits to the victim and the offender
- Recent developments in restorative justice

Monica Morris-Jarra and Rebecca Smith

Monica has been a community mediator with Lambeth Mediation Service for seven years. Her background is in teaching and youth offending. She is a restorative justice practitioner and a qualified RJ trainer.

Rebecca has been a community mediator with Lambeth mediation Service for two years. She works as a counsellor and as an advocate for families and young people.

3. **Language in Conflict – Coded meanings (Session 1 - morning)**

This workshop explains the concepts of modality, naming and negation and uses these concepts to explore coded meanings and their use in conflict situations and in conflict resolution.

Professor Lesley Jeffries

Lesley is a Professor of English Language at the University of Huddersfield. She has published books and articles on the relationship between language and ideology and has developed a framework for describing the meanings created in texts that influence readers.

4. Language in Conflict – The concept of ‘face’ (Session 2 - afternoon)

This workshop explores the roles of the participants in the mediation process and the concept of ‘face’ as a means for understanding them.

Dr Jim O’Driscoll

Jim is a linguist specialising in sociolinguistics and pragmatics at the University of Huddersfield. His research interests are informed by experience of various languages, environments and situations. They include words and texts that appear to cause public offence.

5. Family Mediation (Sessions 1 and 2 – morning and afternoon)

This workshop explains:

- The training, regulation and recognition process for family mediators,
- How the process works,
- Implications for separating couples and children,
- How family mediation differs from the mediation of neighbour disputes and family internal conflicts.

As well as being instructive, this is a participative workshop that will answer any questions you may have about family mediation.

Lesley Saunders

Lesley has been a mediator since 1993. Her experience includes workplace, the County Court, commercial and business, education, and family mediation for separating couples. She is an experienced trainer in all aspects of conflict resolution and management.

6. Training v Experience (Sessions 1 and 2 – morning and afternoon)

What does it mean to be an experienced mediator? Do we have enough experience? How do we gain more? These themes will be explored interactively in this workshop.

Darren Pullman

Darren joined Croydon Community Mediation in 2004. He’s a mediator, trainer and a trustee.

He believes he is an experienced mediator; but knows he’s not.

7. **There's no Justice, Just Us – Peer mediation at Bacon's College (Sessions 1 and 2 – morning and afternoon)**

A group of mediators from Bacon's College will take you through how they work inside and outside the college. They will explain:

- How mediation and restorative justice have become part of day to day college life for students, staff and parents.
- The impact that peer mediation has had on the college and themselves
- Why the Bacon's College Mediation Project has won eleven awards locally, nationally and internationally and has been described as 'Outstanding' in Ofsted reports.

The Young Mediators

The young mediators delivering this workshop have been trained by Southwark Mediation Centre, which has been working in partnership with Bacon's College for nearly ten years.

8. **Riding the storm – Managing high emotions in mediation (Sessions 1 and 2 – morning and afternoon)**

This workshop looks at the emotions which often lie beneath the surface of a conflict, and what happens when the lid comes off and they emerge. The emphasis will be on:

- The mediators' role in managing emotion
- Balancing control and expression

Please be prepared to share your experience and learn from each other, and to try out some tools and techniques.

Anne Jones

Anne Jones has been a mediator since 2001. Starting as a volunteer mediator at Southwark Mediation Centre, she has been the Co-ordinator of Merton and Sutton Mediation since 2007. She is experienced in community, workplace and SEN mediation, and has completed a certificate in applied mediation in high conflict situations.

She also provides training in mediation and conflict resolution skills.

Previously, Anne worked as a litigation solicitor and in complaints investigation.

9. Monetary Value of Community Mediation (Sessions 1 and 2 – morning and afternoon)

How much is community mediation worth in financial terms and how can this be demonstrated? How can we assess and explain the difference that community mediators make?

This workshop considers how to assign financial values to mediation outcomes. It considers:

- Financial benefits achieved by savings to the public purse.
- Monetary value of benefits associated with improvements in the quality of life of the people directly affected.

Reference is made to research that assesses the monetary value of community mediation. The workshop also and reflects on views expressed by delegates at London mediators Day 2014, and discusses the direction that the research project will take.

Dr John Allison

John is a commercial mediator, negotiator, contract advisor and adjudicator. He is also an active community mediator and is chair of Bromley Community Mediation Service (BCMS) and LCMC.